

01.26.2015

To Whomever This May Concern;

I am pleased to write this letter of reference and recommendation of CSI Renovations & Roofing.

I am extremely satisfied with the services, quality, and expedited work that was performed by CSI Renovations & Roofing. When I first met one of the company's representatives, I appreciated his honesty, persistence, and continued communication with me while the construction project was ongoing. I met the representative in mid-October of 2014; he walked onto the job site and inquired if I had hired a roofing contractor. At that time, I had not made my decision and had not seen the roofing contractor in several month, so I asked CSI Renovations & Roofing to submit a bid for the roof work. Within several days, the company representative returned to me with a very fair market price quote for the TPO roof system that I needed. Due to CSI Renovations & Roofing professionalism, I decided to sign a roofing contract and allow CSI to perform the necessary work that was needed. Over the next few months, the company representative kept in touch with me on a weekly basis and made sure everything was on schedule so there would not be any delays of the entire construction project.

Once the work began, the company did exactly as promised and exceeded my expectations. CSI Renovations & Roofing informed me that the job would take five days to complete and they actually completed the work in two days. They even did additional roof work for me separate from the contract agreement so that I did not have to hire additional contractors, in which that saved me time and money. After the roof was completed, within a few weeks, I noticed some problems with leaking after a rain storm. The company representative was out within the hour, and then the repair crew showed up immediately as well. They determined the cause of my problems quickly and notified me of what needed to be done. The repair crew determined that the leak was not from the roof after all, it was an issue with the brick and mortar, and they took the time to identify all the problem areas. So I am convinced that if any problems appear in the future, it will be handled immediately as promised.

I would definitely recommend CSI Renovations & Roofing to anyone that needs a commercial or residential roof installed. This company did as promised and stayed in constant communication with me so I knew exactly what was going on, which basically allowed me to concentrate on other projects and not have to worry about the roof project. I have full confidence that CSI Renovations & Roofing

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would be able to complete any project, big or small, that I or anyone else that hires them, with professionalism, quality and honesty.

If you have any questions please, feel free to call me at (469) 658-5535.

Warm regards,

A handwritten signature in blue ink, appearing to read 'J. Valk', with a long horizontal flourish extending to the right.

James Valk

President

James@stgconcepts.com