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April 23, 2014

With regards to: Christopher Irving CSI Renovations, LLC 2401 Scott Avenue, Suite 102 Fort Worth, Texas 76103

## To Whom it May Concern:

It is my pleasure to recommend the roofing and renovation services of CSI Renovations. During the past 2 years, I have worked directly with Mr. Irving, CEO of CSI Renovations, on 6 of my commercial properties as well as my own home. The company offers top-notch quality, service and rates. Across the board, I am always pleased with their work and look forward to growing my professional relationship with them in the years to come.

Most of my properties were insurance claims and CSI assisted with the entire process from filing the initial claim to meeting the insurance adjuster and discussing the scope of work. They also performed the finalized work and oversaw the warranty inspections, which proved to be an invaluable asset as it saved me time and money. Mr. Irving and CSI has always delivered on their promises and preformed their duties with professionalism and expertise unmatched in their field. I strongly believe that their dedication and outstanding customer service has led to that success.

Please consider CSI Renovations for all your commercial and residential roofing needs. I recommend them and look forward to working with them again should the need arise.

Sincerely,

Jim Austin Owner/Broker

AUSTIN CO.